APPLICATION MANAGEMENT & SUPPORT

It can be costly to staff full-time resources with the specific skills needed to ensure the availability of critical business applications. When a business does invest in these key skills, distractions can keep these Microsoft or Linux engineers, database analysts and JavaScript or Python developers from enhancing applications with new business capabilities which means they are also unable to drive new business value.

ENSURE AVAILABILITY & PERFORMANCE OF CRITICAL BUSINESS APPLICATIONS

Micro Strategies' application management and support services complement your internal IT team. We understand how critical business applications are to your organization. We proactively monitor key metrics based on our experience designing and supporting these applications. Our local team of IT experts delivers the highest levels of service, supplementing your organization's internal IT skills and resources so you can keep up with the increasingly complex IT needs of your business.

WORKPLACE EXPERIENCE APPLICATIONS

Virtual Desktop

CONTENT MANAGEMENT APPLICATIONS

Alfresco, Box and SharePoint

BUSINESS PROCESS APPLICATIONS

Alfresco and Nintex

DATA INTEGRATION

Integration points for critical business applications such as business process, data warehouse and analytics

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BENEFITS

> Focus – Micro Strategies' staff focuses on managing your critical business applications, allowing your staff to focus on more strategic objectives and your company to focus on its core business

> Lower cost of ownership – Leverage our staff's expertise while only paying a recurring flat fee instead of paying for full-time support staff

> Proactive Solutions - Proactive monitoring provides for better performance, reduced downtime and fewer surprises

> Level the Playing Field - Larger companies typically have in-house support services with a team of full-time IT professionals. Outsourcing helps gain the expertise and the insight that larger companies have. This can help level the playing field between you and your competition

> Access to IT Professionals – Micro Strategies provides access to our knowledgeable staff, with skills ranging from day to day operations, application design, development and implementation, available at your convenience for any IT problem or question

> Vendor Management - We deal with the software and hardware vendors, so you don't have to deal with any complicated technical conversations

WHY MICRO STRATEGIES?

Micro Strategies brings together the right mix of solutions and resources to address your unique challenges and help you use your data to drive results. From application development and DevOps to security and core infrastructure, our experts are able to design, develop, implement and operate solutions that drive business value. Beyond their technical expertise, our highly-skilled, certified team of professionals has hands-on experience as customers – giving them a unique perspective on the solutions that they design and implement for our clients.

MICRO STRATEGIES
Technology Solutions. Business Results.